



19

Responses



19

Respondents



0

Repeat Respondents



9.17

Score



88.89

NPS®

Age

Age	Total
18 or Below	0
Between 18-35	0
Between 35-50	0
50 and Above	0

No data to display

Gender

Gender	Total
Male	0
Female	0

No data to display

Name *

Total Responses: 19
Skipped : 0

Data Viewer

dianegalfy
patremsing
gina
maria
marylu
audrey
khushbu
leen a
sydney

Town *

Total Responses: 19
Skipped : 0

Data Viewer

warren
south plainfield
bridgewater
raritan
midles ex
warren
pennington
martinsville
ellis

Email Address *

Total Responses: 19
Skipped : 0

Data Viewer

dsgalfy@aol.com
pjrwally618@msn.com
g.priore9@gmail.com
mjzrodriguez@gmail.com
rminich216@aol.com
audnruss@aol.com
khubivyas@gmail.com
alkhafajileena@gmail.com
sydneyellis14@gmail.com

Date of Visit *

Total Responses: 19
Skipped : 0

Data Viewer

2019-05-02
2019-05-02
2019-05-02
2019-05-02
2019-05-03
2019-05-03
2019-05-04
2019-05-04
1999-05-07

What do you like best about Chimney Rock Inn?

Total Responses: 9
Skipped : 10

Data Viewer

the atmosphere. feels like home.
pizza
everything!
atmosphere
drinks
the atmosphere
food
staff,food
rock fries

Was there anything that you didn't like?

Total Responses: 6
Skipped: 13

Data Viewer

n ope!
som etim e wait too long but th at ok
n o
n ada
n ever!!!!!!
n o

How could we make your dining experience better?

Total Responses: 3
Skipped: 16

Data Viewer

everything good
cook th e food faster
you can't

Any additional comments for the managers?

Total Responses: 4
Skipped: 15

Data Viewer

h opefully the em ployees are m aking m ore than \$10. they work so hard!!
l ong tim e patrons l ove this place
:X
n o



19

Responses



19

Respondents



0

Repeat Respondents



9.17

Score

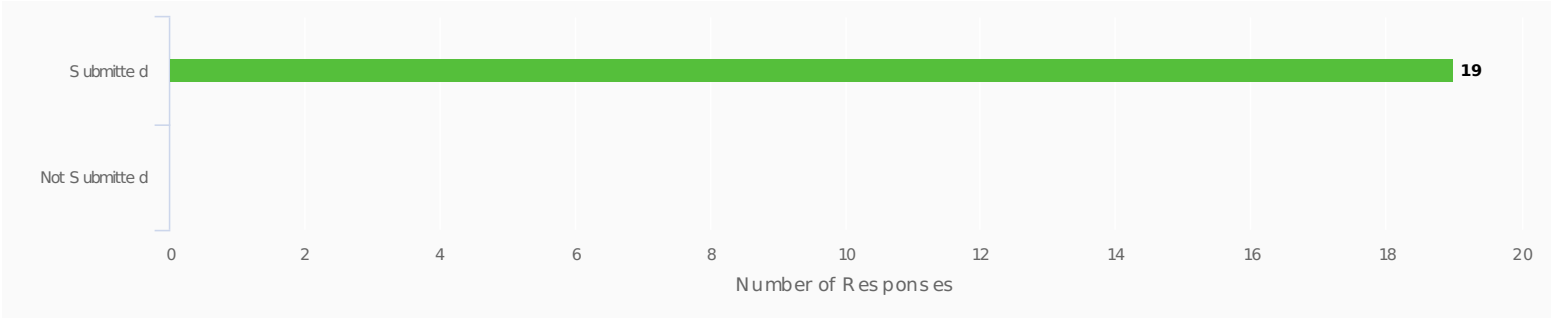


88.89

NPS®

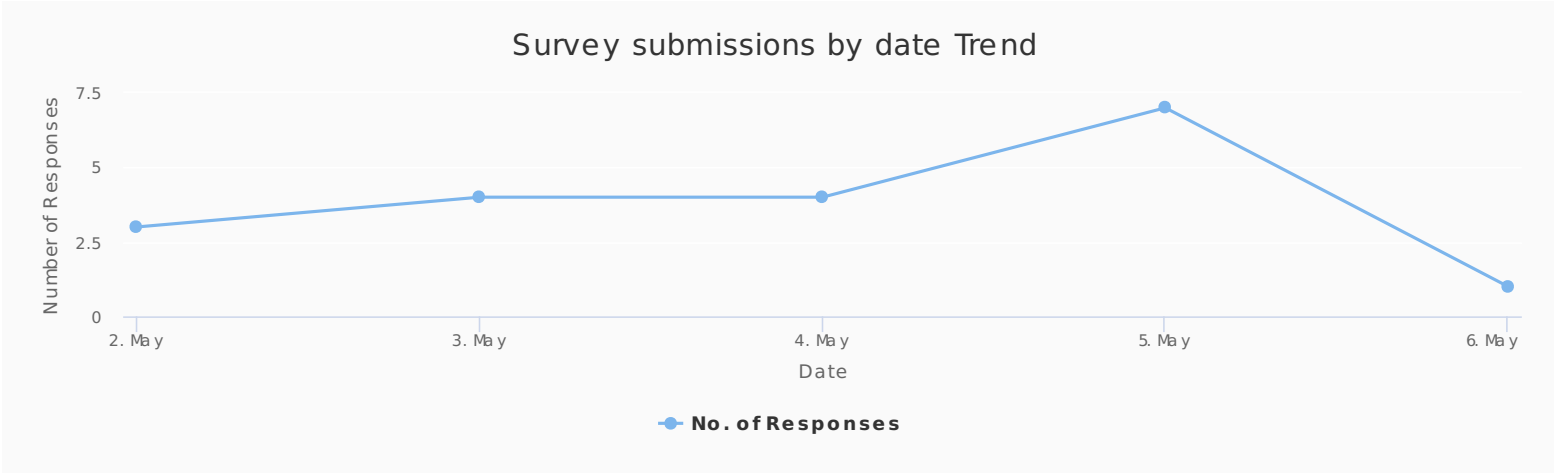
Submitted vs Not Submitted

Submitted vs Not Submitted	Number of Responses
Submitted	19
Not Submitted	0



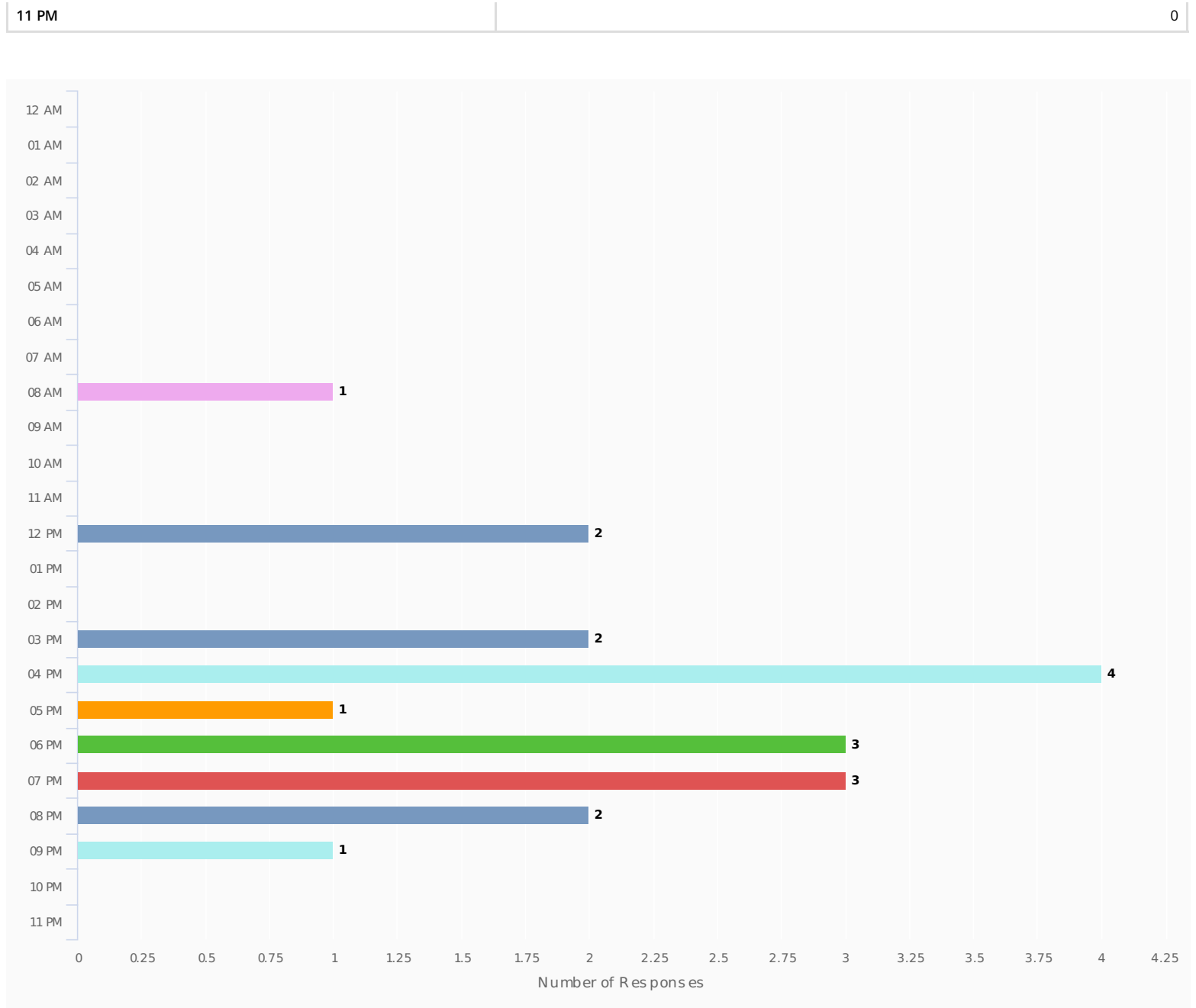
Survey submissions by date

Date	Number of Responses
2019-05-02	3
2019-05-03	4
2019-05-04	4
2019-05-05	7
2019-05-06	1



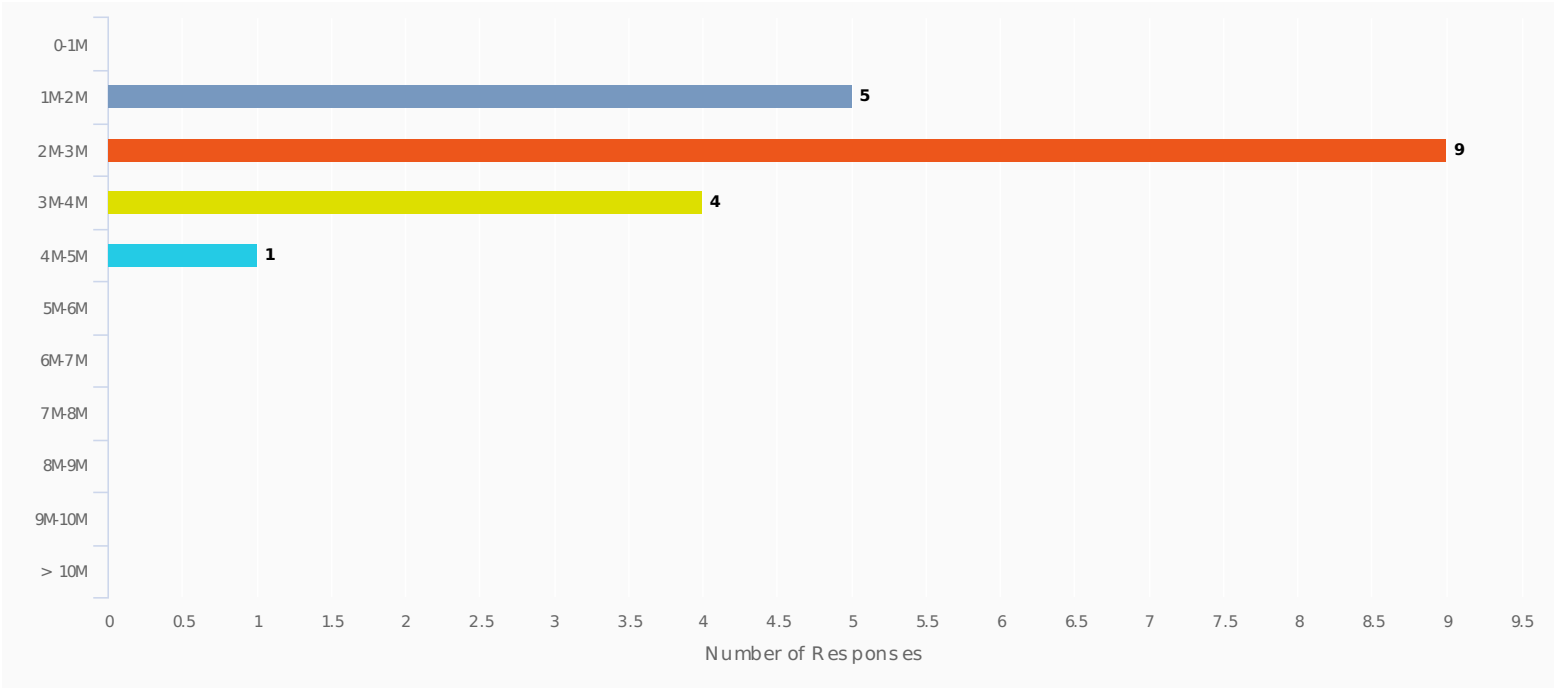
Survey submissions by time

Time of the day	Number of Responses
12 AM	0
01 AM	0
02 AM	0
03 AM	0
04 AM	0
05 AM	0
06 AM	0
07 AM	0
08 AM	1
09 AM	0
10 AM	0
11 AM	0
12 PM	2
01 PM	0
02 PM	0
03 PM	2
04 PM	4
05 PM	1
06 PM	3
07 PM	3
08 PM	2
09 PM	1
10 PM	0



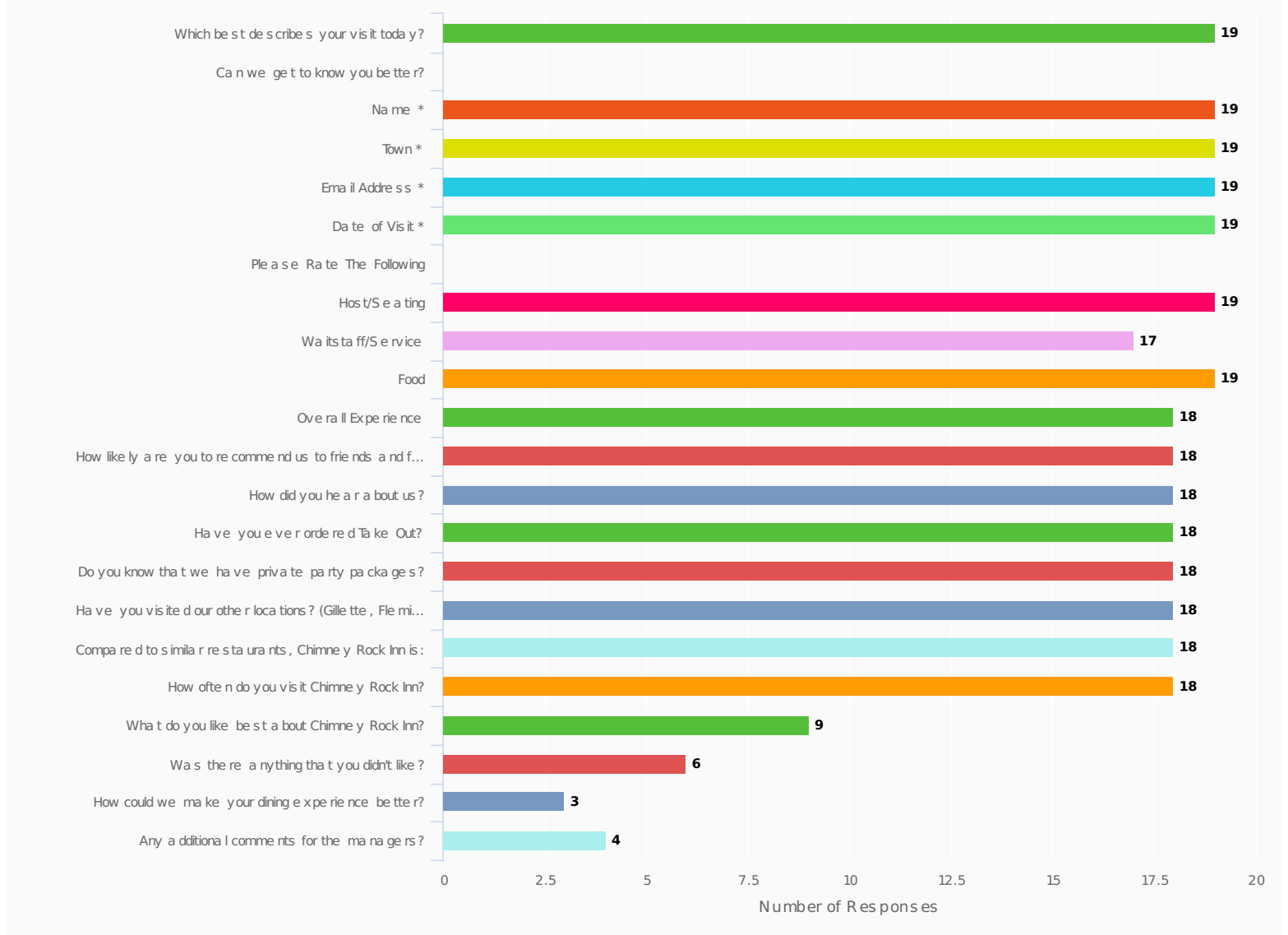
Time taken to complete the survey

Time Taken	Number of Responses
0-1M	0
1M-2M	5
2M-3M	9
3M-4M	4
4 M-5M	1
5M-6M	0
6M-7M	0
7M-8M	0
8M-9M	0
9M-10M	0
> 10M	0



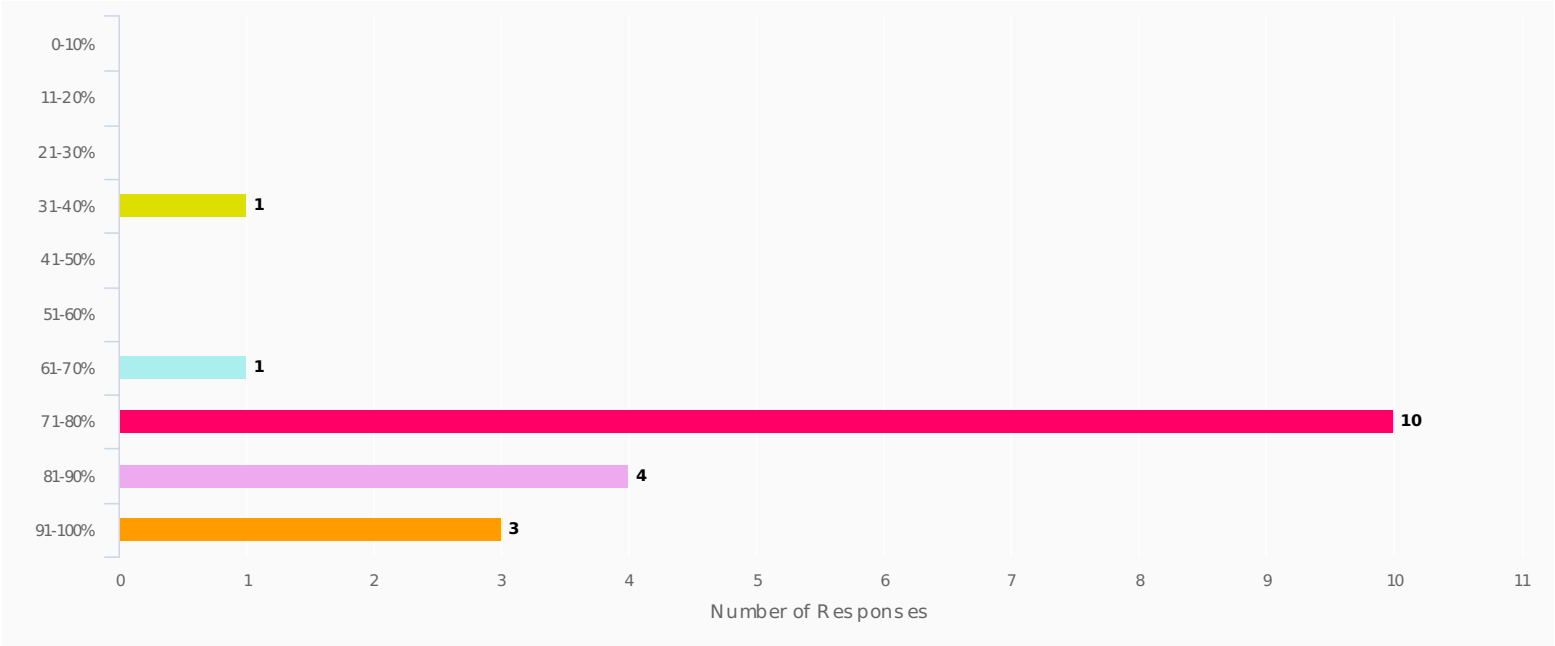
Question Response Rate

Questions	Number of Responses
Which bes t des cribes your vis it today?	19
Can we ge t to know you better?	0
Name *	19
Town *	19
Email Addres s *	19
Date of Vis it *	19
Pleas e Rate The Following	0
Hos t/Seating	19
Waits taff/Service	17
Food	19
Over all Expe rien ce	18
How likely are you to re comm end us to friends and family?	18
How did you hear about us ?	18
Have you ever orde red Take Out?	18
Do you know that we have private party packages ?	18
Have you vis ite d our other locations ? (Gillette, Fleming ton)	18
Compared to s imilar res taurants , Chimney Rock Inn is :	18
How often do you vis it Chimney Rock Inn?	18
What do you like bes t about Chimney Rock Inn?	9
Was there anything that you didn't like?	6
How could we ma ke your dining experience better?	3
Any additional comments for the managers ?	4



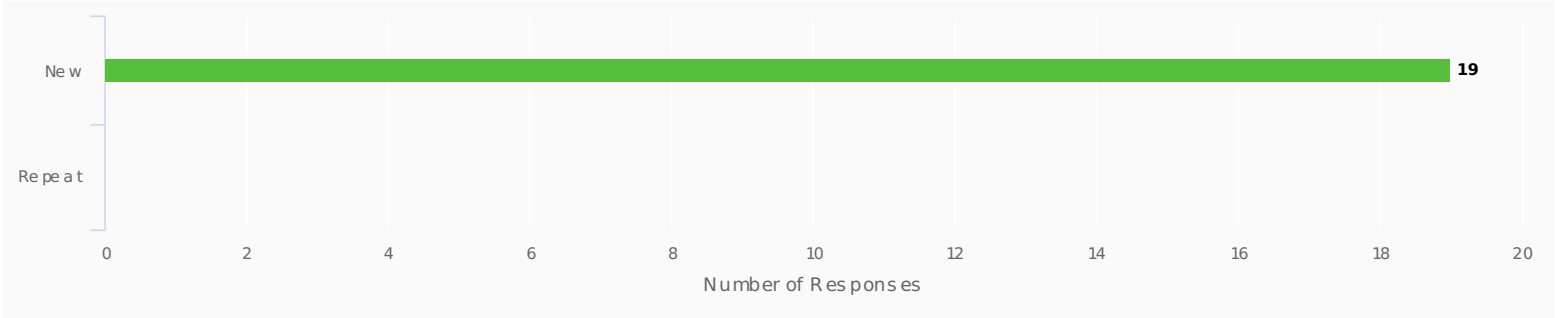
Survey completeness

Percentage of Completion	Number of Responses
0-10%	0
11-20%	0
21-30%	0
31-40%	1
41-50%	0
51-60%	0
61-70%	1
71-80%	10
81-90%	4
91-100%	3



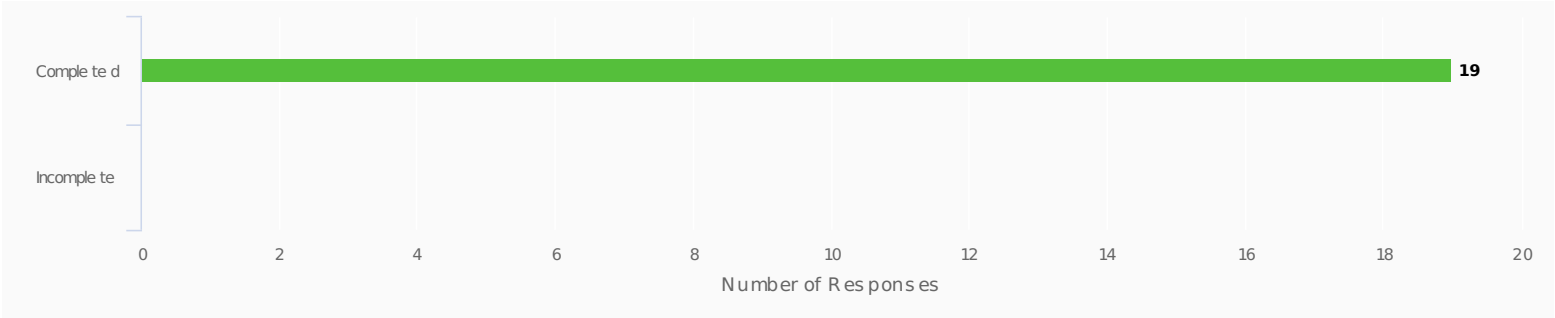
New vs Repeat

Total	Number of Responses
New	19
Repeat	0



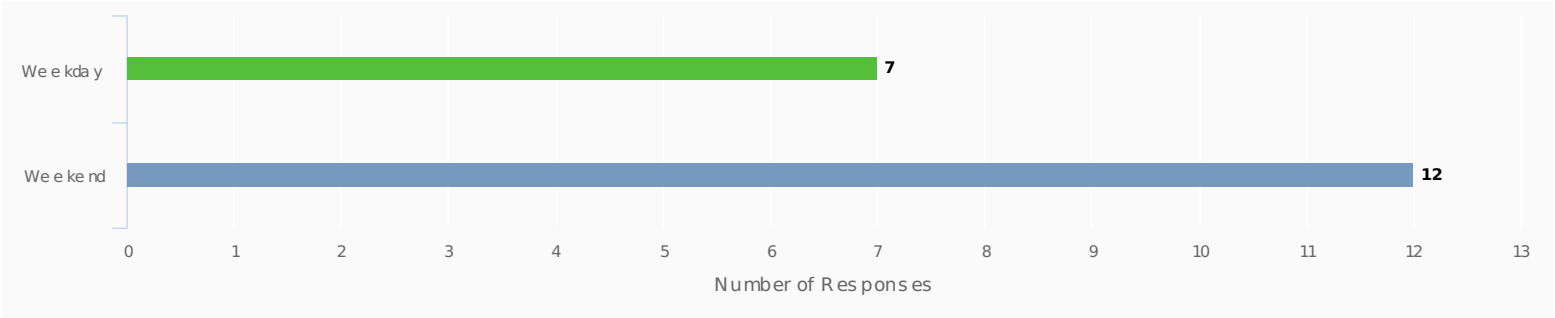
Complete vs Incomplete

Total	Number of Responses
Completed	19
Incomplete	0



Day Of Visit

Total	Number of Responses
Weekday	7
Weekend	12





48

Responses



46

Respondents



1

Repeat Respondents



8.82

Score



72.73

NPS®

Age

Age	Total
18 or Below	0
Between 18-35	0
Between 35-50	0
50 and Above	0

No data to display

Gender

Gender	Total
Male	0
Female	0

No data to display

Name *

Total Responses: 48
Skipped: 0

Data Viewer

tyler grim m
w
t
tyler g
rum ple
steve
kat
ryan burgess
kush

Town *

Total Responses: 47
Skipped: 1

Data Viewer

w44
ty
branchburg
your
bridgewater
sum mit
bound brook
bridgewater
whitehouse station

Email Address *

Total Responses: 47
Skipped : 1

Data Viewer

marketing@chimneyrockinn.com
i@m.com
grimm t1@tcnj.edu
alison@chimneyrockinn.com
bridewater@bridgewater.com
chefknifebasil@yahoo.com
ryan.l.burgess2@adl.com
kush2929@yahoo.co.in
scott@chimneyrockinn.com

Date of Visit *

Total Responses: 47
Skipped : 1

Data Viewer

2019-04-03
2012-04-08
2019-04-10
2019-04-17
2019-03-17
2019-04-15
2019-04-17
2019-04-17
2019-04-18

What do you like best about Chimney Rock Inn?

Total Responses: 28
Skipped : 20

Data Viewer

the sausage bacon kale pasta
er
hi
the food
winfield
winfield
food
am bience, food quality
beer

Was there anything that you didn't like?

Total Responses: 19
Skipped : 29

Data Viewer

nothing
wer
no
nope nothing
winfield
no
loved everything
everything is awesome

How could we make your dining experience better?

Total Responses: 14
Skipped : 34

Data Viewer

more sbk pasta
wer
no
more lighting
more winfield
faster
keep doing it this way
change dessert provider for catering
nothing

Any additional comments for the managers?

Total Responses: 13
Skipped : 35

Data Viewer

hi winfield
wer
hyj
say hi more
keep up the good work!
loved it today
ur great
none
great job



48

Responses



46

Respondents



1

Repeat Respondents



8.82

Score

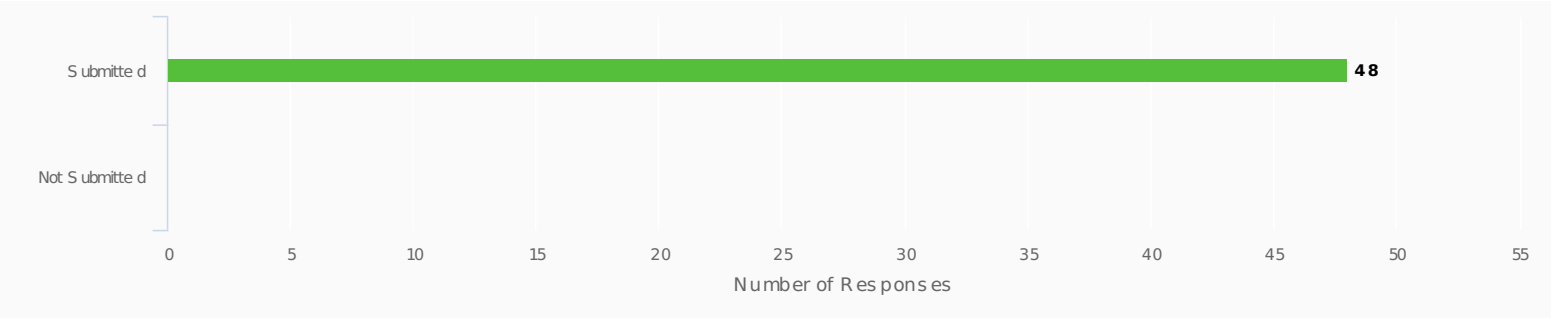


72.73

NPS®

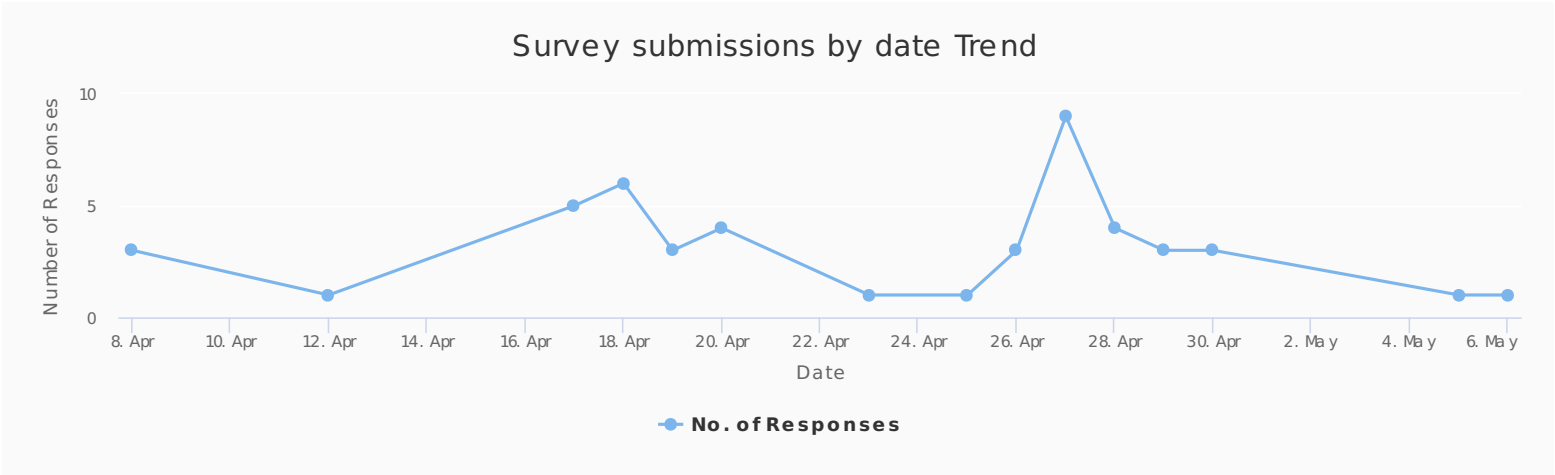
Submitted vs Not Submitted

Submitted vs Not Submitted	Number of Responses
Submitted	48
Not Submitted	0



Survey submissions by date

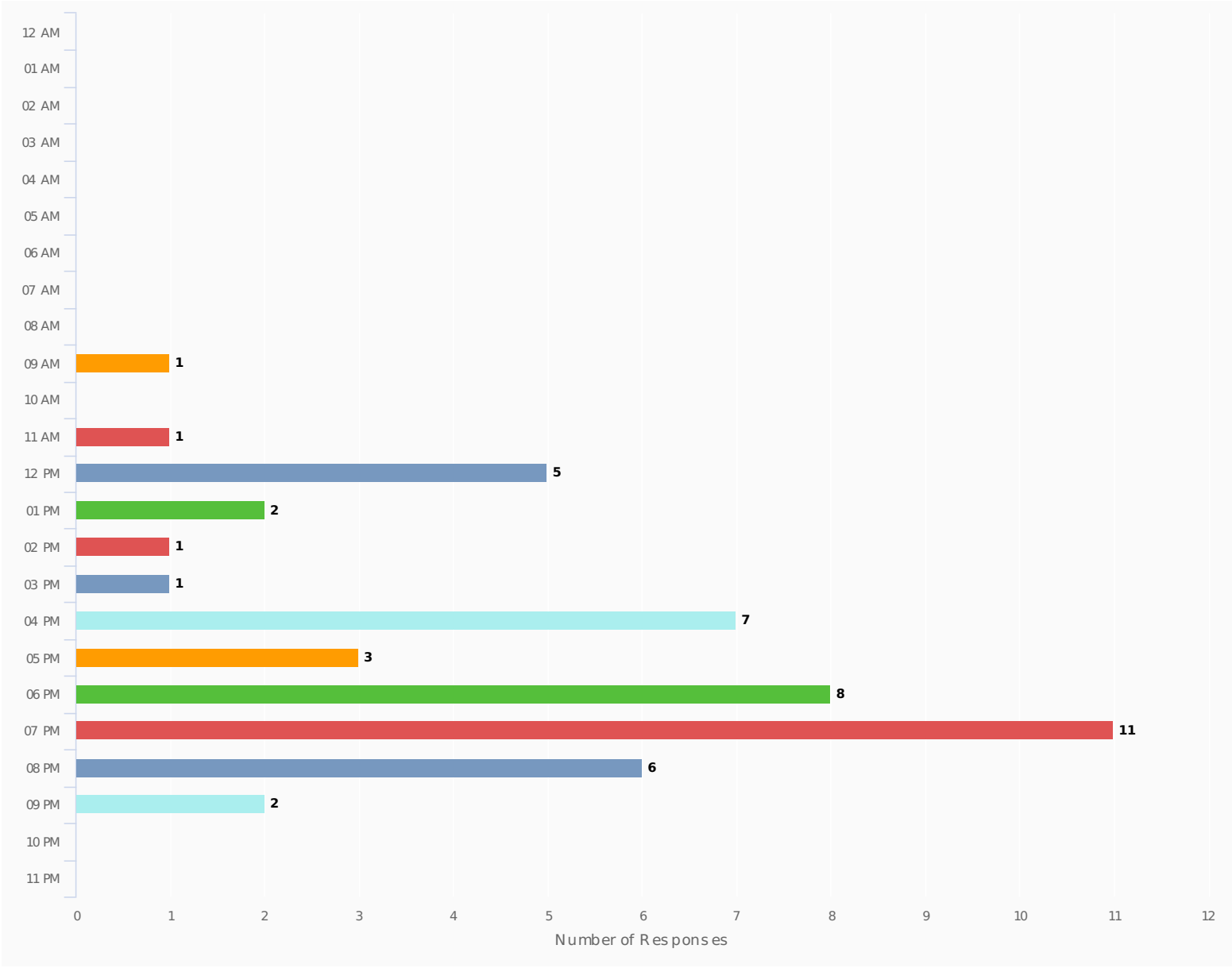
Date	Number of Responses
2019-04-08	3
2019-04-12	1
2019-04-17	5
2019-04-18	6
2019-04-19	3
2019-04-20	4
2019-04-23	1
2019-04-25	1
2019-04-26	3
2019-04-27	9
2019-04-28	4
2019-04-29	3
2019-04-30	3
2019-05-05	1
2019-05-06	1



Survey submissions by time

Time of the day	Number of Responses
12 AM	0
01 AM	0
02 AM	0
03 AM	0
04 AM	0
05 AM	0
06 AM	0
07 AM	0
08 AM	0
09 AM	1
10 AM	0
11 AM	1
12 PM	5

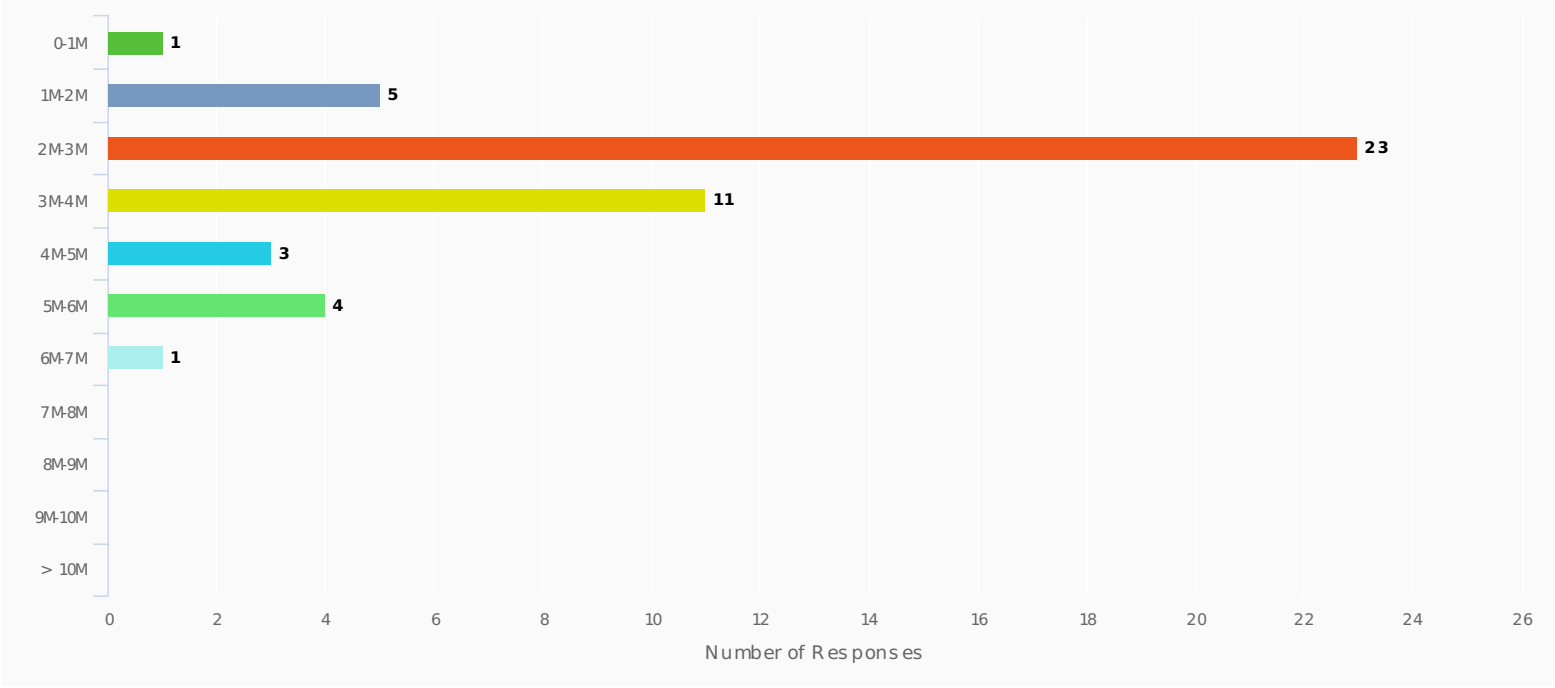
01 PM	2
02 PM	1
03 PM	1
04 PM	7
05 PM	3
06 PM	8
07 PM	11
08 PM	6
09 PM	2
10 PM	0
11 PM	0



Time taken to complete the survey

Time Taken	Number of Responses
0-1M	1

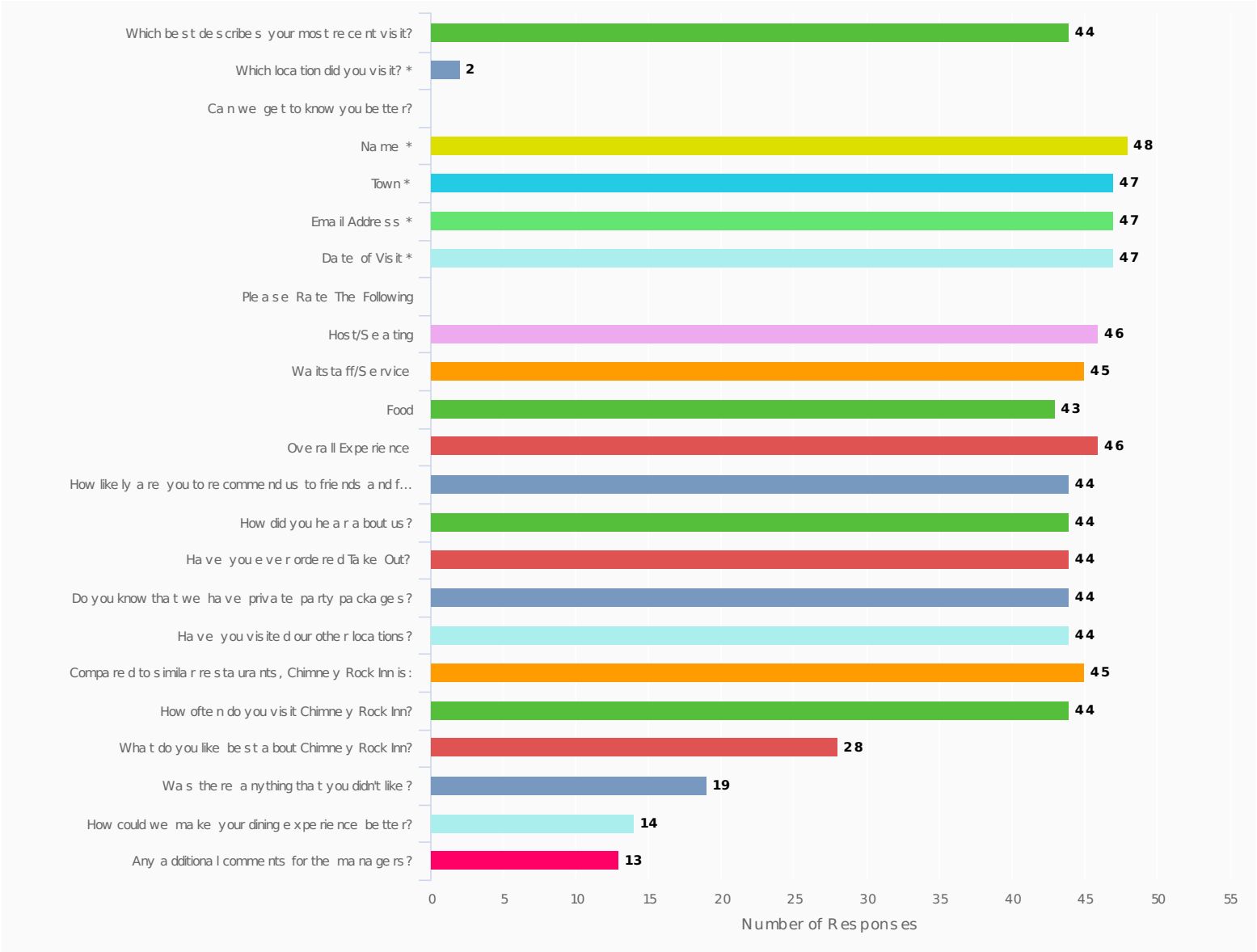
1M-2M	5
2M-3M	23
3M-4M	11
4 M-5M	3
5M-6M	4
6M-7M	1
7M-8M	0
8M-9M	0
9M-10M	0
> 10M	0



Question Response Rate

Questions	Number of Responses
Which bes t des cribes your mos t recent vis it?	44
Which location did you vis it? *	2
Can we ge t to know you better?	0
Name *	48
Town *	47
Email Addres s *	47
Date of Vis it *	47
Pleas e Rate The Following	0
Hos t/Seating	46
Waits taff/Service	45
Food	43
Ove rall Expe rien ce	46
How likely are you to recomme nd us to friends and family?	44
How did you hear about us ?	44
Have you ever orde red Take Out?	44
Do you know that we have private party packages ?	44

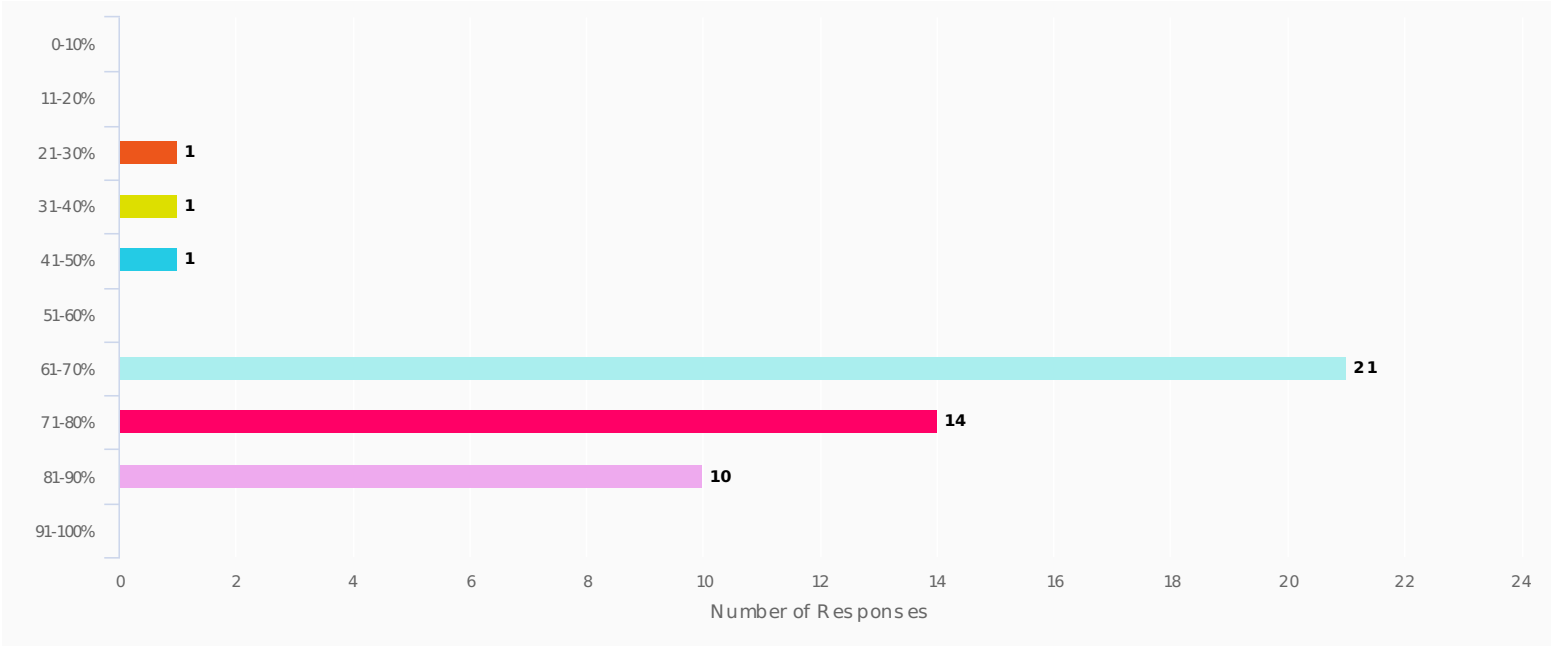
Have you visited our other locations ?	44
Compared to similar restaurants , Chimney Rock Inn is :	45
How often do you visit Chimney Rock Inn?	44
What do you like best about Chimney Rock Inn?	28
Was there anything that you didn't like?	19
How could we make your dining experience better?	14
Any additional comments for the managers ?	13



Survey completeness

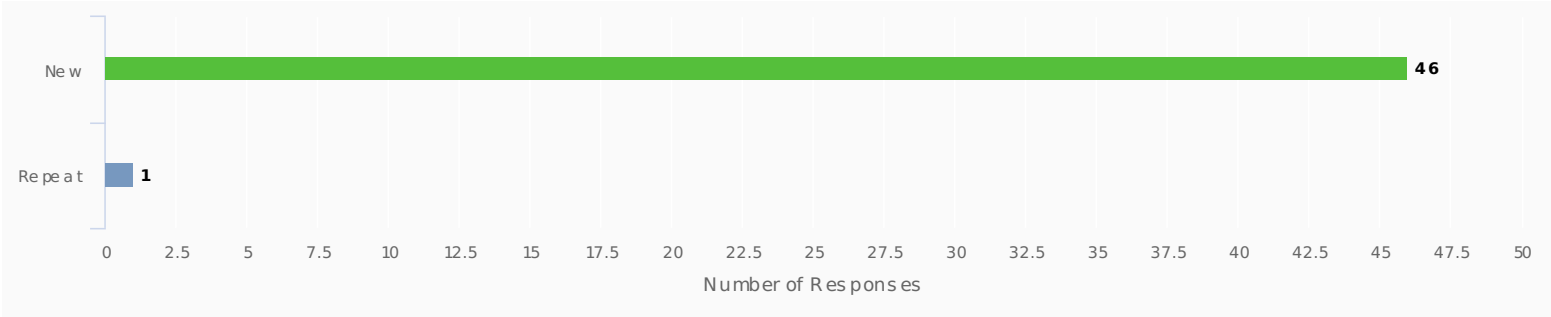
Percentage of Completion	Number of Responses
0-10%	0
11-20%	0
21-30%	1
31-40%	1
41-50%	1
51-60%	0

61-70%	21
71-80%	14
81-90%	10
91-100%	0



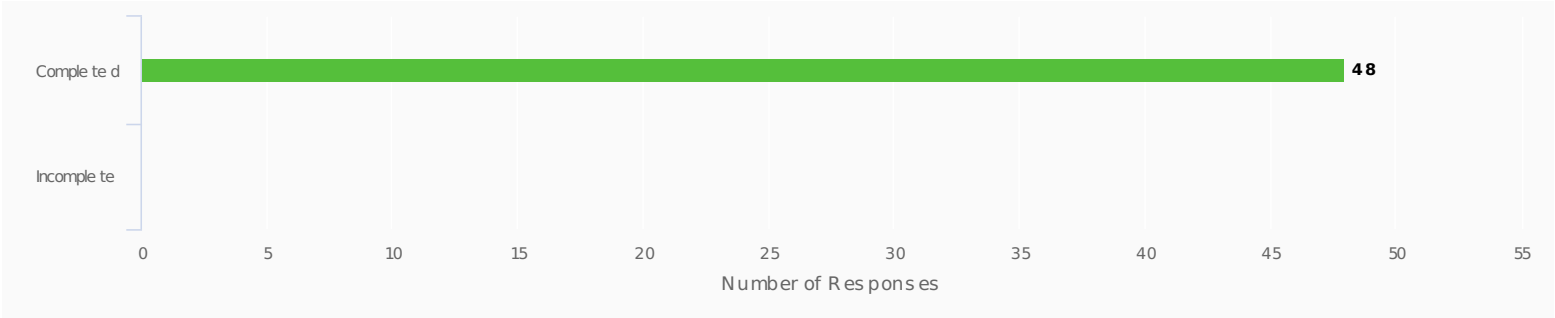
New vs Repeat

Total	Number of Responses
New	46
Repe at	1



Complete vs Incomplete

Total	Number of Responses
Completed	48
Incomplete	0



Day Of Visit

Total	Number of Responses
Weekday	31
Weekend	17

